

## **FREQUENTLY ASKED QUESTIONS:**

**Are there any positions available in the clinic?**

**What time should I get there?**

**What time should I be collected?**

**Are participants signed out at the end of the day?**

**Can I do ½ day of Basketball & ½ day of Netball?**

**What if I have an allergy or illness that may affect my participation?**

**How are the groups allocated?**

**What age are the clinics designed for?**

**Will Daryl & Julie Corletto be there?**

**What should I wear?**

**Is the canteen open?**

**Do I need to bring lunch?**

**What else do I need to bring?**

**What if I don't know anyone else?**

**What's in the showbags?**

**Can I get autographs?**

**Can my mum, dad or my guardian stay and watch?**

**Can mum, dad or my guardian drop me off and do their own thing for the day?**

**Lost Property**

**Preferred method of payment**

**Direct Debit Payment Instructions**

**Cancellations, modifications and refunds**

**Minimum numbers at clinics**

**Are there any positions available in the clinic?**

Complete a booking form online and/or email us as [bookings@corlettosports.com.au](mailto:bookings@corlettosports.com.au). We will send a confirmation email that secures your position in the clinic. If the clinic is full we will also let you know that your application has unfortunately missed out. You must book and pay for a clinic before the day of the clinic.

**What time should I get there?**

Registrations open at 9.30am, so any time between 9.30am and 10am is fine. We like to get started as close to 10am as possible.

**What time should I be collected?**

The clinic finishes at approximately 3pm, with supervision finishing at 3:15pm. If your mum, dad or guardian haven't picked you up by then we will give them a call to remind them to come and collect you. If they know they are going to be late then they need email us on [bookings@corlettosports.com.au](mailto:bookings@corlettosports.com.au) prior to the clinic or call us on 0430 158 105 (Tanya Duhau) prior to 3pm to let us know.

**Are participants signed out at the end of the day?**

No. With such a large number of participants it is difficult to sign out at the end of the day. Parents and/or guardians may contact us to make special arrangements if there are any concerns.

**Can I do ½ day of Basketball & ½ day of Netball?**

Yes of course! Make sure you indicate your selection on your booking form when you complete it. However please be aware that you may miss out on some activities from each sport as the program run at the same time.

**What if I have an allergy or illness that may affect my participation?**

PLEASE PLEASE PLEASE let us know before the day so that we can alert our first aid staff. Please also bring with you any medication you need and let us know when you get there!

**How are the groups allocated?**

We allocate participants into groups prior to the day, based on age and as much as possible we try to accommodate preferences for participants to be in groups with their friends. Please note however in order to get a balance of numbers and participants in a similar age group, we can't always accommodate these preferences.

**What age are the clinics designed for?**

The clinics are designed for players aged 7-12 years old and cater for all abilities.

**Will Daryl & Julie Corletto be there?**

Of course, they wouldn't miss the future stars in the making! Unfortunately due to Melbourne Tigers training commitments, Daryl will not be at the clinic all day. He will get to the clinic as soon as his finished his training has finished.

**What should I wear?**

Wear what you would normally wear to Basketball or Netball training – comfortable clothes you can run around in. Also be sure to pack wet weather gear and something warm if the weather doesn't look good. In most cases the clinics are held in doors.

**Is the canteen open?**

We cannot guarantee that the canteen will open. It depends upon each stadium/facility.

**Do I need to bring lunch?**

Please bring your own morning tea and lunch as we do not provide refreshments for participants (please DO NOT bring any food containing nuts).

**What else do I need to bring?**

A Basketball or a Netball, Morning tea, lunch, water, sunscreen and a hat (if outside) and of course a big smile!

**What if I don't know anyone else?**

Your coach will make sure you mix in with your group on the day – and by the end of the day you will have a heap of new friends to play with!

**What's in the goodies bag?**

That's a surprise!!!

**Can I get autographs?**

There will be time allocated at the end of the day for autographs and photo's with your favourite Basketball & Netball players!

**Can my mum, dad or my guardian stay and watch?**

Your mum, dad or guardian are more than welcome to stay and watch and even take notes for ideas for their own sessions if they are coaches.

**Can mum, dad or my guardian drop me off and do their own thing for the day?**

Yes, no worries! They may have a superstar Basketballer or Netballer when they return to pick you up.

**Lost Property**

If you realise that something did not make it home after one of the clinics, please check at the venue where the clinic was held as we will not remove lost property from the venue.

**What are the clinic fees?**

Clinic fees are:

- \$70 per participant
- \$65 for siblings

*Therefore 2 siblings \$135*

3 siblings \$200

4 Siblings \$265

**Preferred method of payment:**

**Paypal:** follow the link after submitting booking form and pay via paypal by a bank transfer, credit card or debit card.

**Direct deposit** - either via Internet/Phone banking or at any Commonwealth Bank Branch. (Please **reference** the payment with the participant's surname)

**Direct Debit Payment Instructions:**

**Direct Deposits** to be paid as follows:

**Account Name:** Corletto Sports

**BSB No:** 063 494

**Account Number:** 1026 7658

**Reference:** Please include 'Participant Name' as payment reference

**Cancellations, modifications and refunds**

Cancellations made up to 14 days before the clinic date will receive a full refund less a \$10 administration charge. Cancellations made up to 7 days before the clinic date will receive a 50% refund. Cancellations within 7 days of the clinic will receive no refund. In the event of injury or illness (and on presentation of a medical certificate) you will be refunded your registration fee less a \$10 administration charge. Substitutions are welcome as long as we are notified by email.

**Minimum numbers at clinics**

If we unfortunately do not meet minimum numbers for the clinics we will notify you as soon as possible and refund your payment immediately.